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## 1.3: Resource Center Overview

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### Overview

This document describes what information can be found in the *Classworks* online Resource Center. Use this document whenever you wish to review what online support information is available to *Classworks* users.

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### Access

- To access the online Resource Center, login to *Classworks*. Once logged in, click on the “?” icon at the top right of your screen.
  - You can also access it directly via the URL: [help.classworks.com](http://help.classworks.com)
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### Organization

The Resource Center has four main sections: **Professional Development**, **Technical Information**, **Report Wizard**, and **Contact Us**.

When you first access the Resource Center, the main navigation page will appear on your screen.

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### Professional Development

The **Professional Development** section contains Job Aids (quick reference guides) and Video Tutorials to help you accomplish common tasks in *Classworks*.

The professional development section is organized into five sections:

- I. Getting Started
  - II. Instruction
  - III. Assessment
  - IV. Imported Test Data
  - V. Webinars and Additional Resources
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## 1.3: Resource Center Overview, continued

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### Professional Development - continued

- The **Getting Started** section contains resources for getting started with Classworks. This includes administrative tasks such as creating/managing users and classes as well as a staff and student orientation.
- The **Instruction** section contains resources that provide an overview of the instructional content, common How To's related to instruction, and information on how to monitor and take action on the student data, including reporting options.
- The **Assessment** section contains resources that provide an overview of the assessments, common How To's related to assessments, and resources for generating, reading, and understanding the assessment reports.
- The **Imported Test Data** section contains resources on how to view imported High Stakes Test and/or Third Party Assessment data as well as how to create instructional learning paths (ILPs) from the imported data.
- The **Webinars & Additional Resources** section contains additional resources and previously recorded webinars.

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### Technical Information

This section contains links to the following:

- Reference Manual
- Classworks Service and Support Site which includes:
  - Knowledge Base Articles
  - Technical Specifications
  - Ability to start a discussion with our support staff

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### Report Wizard

This section contains a guide to help you decide which report will best suit your needs. After answering a few questions, you will be directed to the appropriate job aid and video tutorial (if applicable) for the recommended report. The results will also recommend a "Display by" category for the report.

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### Contact Us

This section contains contact information for both Curriculum Advantage in general and for technical support.